

A fantastic opportunity to live and work in Gibraltar. We are looking for an experienced GOC registered Dispensing Optician Manager to lead our independent practice. Established in 1987, we are a stylish opticians based in the heart of Gibraltar's commercial centre.

Main Purpose of the role:

The Dispensing Optician Manager will deal with patient queries, management of the shop and sales in-line with KPI objectives. You will work closely with the Director reporting back weekly stats on sales and operations.

Key responsibilities:

- To provide a good level of customer service at all times
- Conduct quality handovers and dispenses
- Have up to date knowledge of lenses and products
- Manage staff and deal with customer complaints
- Demonstrate professional sales techniques
- Manage invoices for corporate clients
- Manage the full sales process of all Passano Opticians products & services
- Report weekly on sales & operations

Personal Values:

- Honest
- Kind
- Driven
- Able to use initiative
- Team player
- Computer literate

Salary Range: Competitive

Location: Gibraltar

To apply for the role, please send your CV to:

christine@passanoopticians.com